

RETURN FORM

non-EU countries

If you are not satisfied with your purchase from studio b3, for any reason, you can return it within 30 days of receipt of the goods. To return the item(s) please follow the guidelines below.

- 1) Send an email to **onlineshop@studiob3.pl** to inform us which item(s) you wish to return. It is important you notify us which products you are returning, as this information is necessary for customs procedures once the goods arrive back in Poland.
- 2) Fill out the Return Form enclosed with your order (or download and print the Return Form from our website).
- 3) Please make sure all returned items are well packaged, so as to prevent their damage in transport.
- 4) Complete a customs declaration and attach it, together with the original invoice you received, to the outside of the package.
- 5) Send the goods to the following address:
studio b3 Paulina Blachura
Góra Libertowska 45
30-444 LIBERTÓW (Kraków), Poland
tel. (+48) 606987555
- 6) Returns are made at your, the customer's, own expense.

YOUR ORDER SUMMARY				
ORDER No:	YOUR NAME:	YOUR EMAIL ADDRESS:		
PRODUCT NAME	REFUND	EXCHANGE →	REPLACEMENT SIZE	REASON CODE*
*REASON CODES: 1 - too small/ too big 2 - incorrect item received 3 - faulty, please specify 4 - other, please specify				

All returned items must be unworn, with original tags and packaging. The items must be in original, resalable condition

Important! All returns from outside of the European Union require a completed customs declaration stating "RETURNED GOODS ORIGINATING IN THE EU" and a copy of the original invoice, both attached to the outside of the package in a transparent pocket. Failure to do this will result in delays at customs and in making refunds. A lack of a customs declaration or an incomplete declaration may incur a charge which will be deducted from your refund.